

भारतीय प्रौद्योगिकी संस्थान मुंबई
Indian Institute of Technology Bombay
RFP for ASC Staff Augmentation

Table of Contents

1. Executive Summary	2
2. HR Augmentation Project	2
1. About ASC, IIT Bombay	2
2. Scope of Work	2
2.1. Description of the software development project	2
2.2. Key technologies, platforms, or methodologies in use	3
3. Resource Requirements	3
3.1. Domain and expectations of required resources	3
3.2. Resource Planning	7
3. Proposal Requirements	9
3.1. Vendor Eligibility Criteria	9
3.2. Documents to be Submitted	10
4. Selection Criteria	11
5. Contractual terms and conditions	12
6. Issue Priority and Resolution Matrix	16
7. Service Level for Resources	17
7.1. Compliance Metrics	17
7.2. Escalation Matrix	17
8. Default Clause	18
8.1. Events of Default	18
8.2. Remedies for Default	18
9. Penalty Clause	18
10. Price bid format as seen in the e-tendering portal	19
11. Annexures and Formats to be submitted	21

1. Executive Summary

Indian Institute of Technology Bombay (IITB) invites tenders from reputed “Software/ IT Staff Augmentation” agencies based in India for a proposal for

1. a time and material contract
2. for mid- to lead-level software development team to work as an extended arm of the in-house software development teams.
3. with expertise in the areas of Java, python, php, React JS, Vue, Angular, postgresQL, devops, quality, UX/UI, SAP-ABAP, cyber security
4. for a period of three years, extendable year on year, up to five years, which will be evaluated on a quality-cum-cost basis selection (QCBS).

The proposal must strictly adhere to the templated format, and not more than seven pages.

2. HR Augmentation Project

1. About ASC, IIT Bombay

Application Software Centre (ASC) is the software & IT development and support unit of IIT Bombay. ASC develops, maintains, and supports **home-grown as well as acquired** software solutions across **all administrative processes** related to general administration, finance & accounting, human resources, payroll, purchases, assets, research & development, consulting services, student life-cycle, education outreach, and IIT Bombay campus civil & electrical infrastructure and maintenance. Currently, IIT Bombay uses SAP-ERP software (**ECC 6.0 version**) which caters to the administrative, accounting, human resources, purchase, and projects. The student lifecycle and other campus services are supported by home-grown Java applications. The SAP-ERP system and the indigenous systems are linked through periodic (cron) and live synchronisation of data.

2. Scope of Work

2.1. Description of the software development project

The objective of the staff augmentation is to cater to

1. work with IITB Technical Officers, who will be the main Business Process Analysts responsible for liaising between the IIT Bombay users and the augmented resource team.
2. refactoring Java J2EE, Servlets to modern java with spring-boot and microservices architecture, including unit testing and documentation,

3. containerisation and orchestration of scalable applications,
4. data remodelling, backup, and disaster recovery,
5. user centric UX/UI designing,
6. implementing reproducible and secure build, test, deploy procedures,
7. data migration to new schemas,
8. digital transformation of processes and workflows that are currently paper or rudimentary electronic based (eg. spreadsheets),
9. customisation of acquired software (in java, python, php, node, React, Vue, SAP-ABAP, mysql, postgresql, mongo),
10. mobile app development
11. securing against cyber threats and attacks,
12. compliance to audit requirements.
13. conducting annual training workshops for resources deployed in IIT Bombay (including IIT Bombay staff) on a mutually agreed period for upskilling.

2.2. Key technologies, platforms, or methodologies in use

Java J2EE (mainly), php (to a small extent), Spring-boot (for newer apps)

1. SAP-ABAP
2. PostgreSQL
3. Apache, Nginx
4. GitLab CI/CD
5. Kubernetes + Docker

3. Resource Requirements

3.1. Domain and expectations of required resources

All resources deployed in the project at the commencement or freshly deployed any time in the contract must have been employed for at least six months in the company. Any exceptions will need special approval from IIT Bombay.

Role and Level	Stack	Min. relevant exp. (Years)	Expectations
Software Developer	Backend: Java, python, php, SAP-ABAP Frontend: JS or Dart	2	<ul style="list-style-type: none"> expert in one or more frameworks works under close supervision with guidance from more senior team members. can implement small features or simple code changes. familiar with basic coding standards and software development principles. limited experience in troubleshooting or debugging complex issues.
QA Engineer	Jmeter, Postman, RestAssured, JUnit, GitLab CI/CD	2	
UX/UI Designer	Figma, Basic HTML/CSS	2	
Senior Developer	Two of Java, python, or php, and JS and Dart	5	<ul style="list-style-type: none"> takes ownership of complex features or modules within a project. Skilled in advanced coding, architectural patterns, and performance optimization. Capable of mentoring junior and mid-level developers. Participates in project planning, estimation, and architecture discussions. Strong debugging and problem-solving skills with a deep understanding of the technology stack.
Senior UX/UI Designer	Figma, Canva, Proto.io, Basics of JS	5	<ul style="list-style-type: none"> conduct user research and analysis, develop and present wireframe, ideations, and prototypes lead brainstorming with end users and innovate design system and manage standards
Senior Data Engineer	MySQL, PostgreSQL, MongoDB, TensorFlow,	5	<ul style="list-style-type: none"> analyse and arrange to gather data needed to complete a process resolve data inconsistencies and

			<p>redundancies</p> <ul style="list-style-type: none"> ● provide database design for applications to ensure it meets performance, data segregation and maintainability goals ● use statistical analysis to interpret and present summaries and trends ● develop metrics for performance tracking ● architect suitable schema and encryption ● develop detailed methodologies for migration ● ensure governance and compliance requirements are met ● plan data archival and warehousing strategies
Senior QA Engineer	Jmeter, Postman, JUnit, GitLab CI/CD, VAPT	5	<ul style="list-style-type: none"> ● develop, execute, and maintain automated and manual test cases ● design and implement test strategy for performance and security ● identify defects or bottlenecks
Technical Manager	Fullstack	8	<ul style="list-style-type: none"> ● act as an overall lead to provide technical direction. ● work closely with IITB maintainers of the current code and process (ASC) ● set coding standards and ensure code quality across teams. ● collaborate closely with business stakeholders, product owners, senior developers and senior UI/UX designers. ● skilled in system architecture, ● high-level planning, and project risk management. ● guide the technical approach and enforce best practices.
DevSecOps	Cybersecurity	8	<ul style="list-style-type: none"> ● architect and oversee devops

Lead			<ul style="list-style-type: none"> ● control branching and release management ● oversee access control ● closely work with the IITB DevSecOps team. ● oversee daily security operations ● develop and enforce monitoring and incident response ● implement and maintain SOC tools ● perform threat analysis and hunting ● train and mentor SOC analysts ● design and ensure the right pipelines for each project is setup for CI/CD ● work with the Technical Manager to ensure coding standards and OWASP top 10 etc are baked into the pipeline for each programming language that is used
Account Manager	Any Tech stack	5	<p>Single point of contact for</p> <ul style="list-style-type: none"> ● resource mobilisation ● dispute resolution ● top level project planning and tracking

The resource will be deployed full-time in IIT Bombay and may work on more than one project at a time.

3.2. Resource Planning

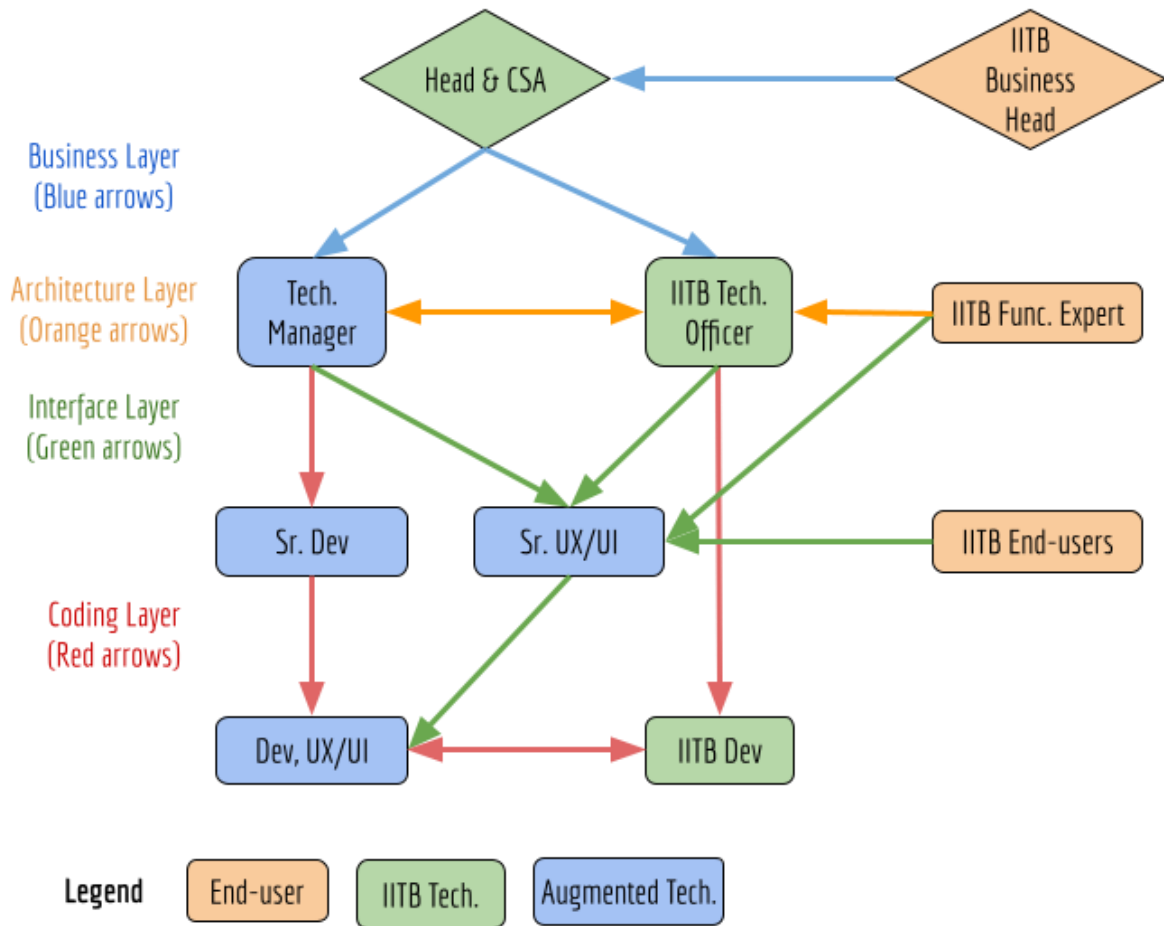
Indicative number of resources required

Role and level	Month 1 (prep phase)	2 to 6 months	7 to 12 months	Year 2	Year 3	Total person months
Software Developer	0	6	12	6	6	246
QA Engineer	0	2	4	2	2	82
UX/UI Designer	0	2	4	2	2	82
Senior Developer*	1	2	4	2	2	83
Senior UX/UI Designer*	1	1	2	1	1	42
Senior Data Engineer*	1	1	2	1	1	42
Senior QA Engineer	0	1	2	1	1	41
Technical Manager*	1	1	2	1	1	42
DevSecOps Lead*	1	1	1	1	1	36
Account Manager**	1	0.6	0.6	0.6	0.6	22
Total	6	17.6	33.6	17.6	17.6	718

*: Full-time on-site at IIT Bombay campus; and may be deployed on more than one project at any given time

** : Preferably Mumbai based, available for on-site meetings when requested.
The fraction of 0.6 is arrived at assuming 3 days in a week of 5 working days.

The overall team organisation and interaction with IIT Bombay is given in the following schematic. The technical point of contact from IIT Bombay would be the team of Head, ASC and Chief Software Architect. The orangish boxes are the end users, greenish boxes are the IIT Bombay technical team, and the blueish boxes are the augmented team. The nature of information flow is indicated by the direction of the arrows. This is only indicative of the information flow.



1. While it is expected that all the resources are available to work in person in the IIT Bombay campus, the junior staff (Developer, UX/UI Designer, QA Engineer) may work off-site if the vendor has a reasonable justification in terms of cost or efficiency for the same. However, the following resources will be working on-site in IIT Bombay campus.
 - a. Account Manager
 - b. Technical Manager
 - c. DevSecOps Lead
 - d. Senior UX/UI Designer
 - e. Senior Developer
 - f. Senior Data Engineer
2. No accommodation will be provided for on-site resources by IIT Bombay. Occasional remote work may be permitted by the Head, ASC, on advance notice in exceptional circumstances.
3. Off-site staff (working remotely) will be required to visit IIT Bombay campus for a two-day period once in six months for performance review, team interactions, and workshops. The vendor has to bear the cost for their travel

and accommodation for their team members during this period. IIT Bombay will bear the costs of trainers and venue.

4. The first month will be a preparatory phase where only the senior staff (as mentioned in the table) will interact with IIT Bombay team and plan the activities for the next six months. Only the initial requirement during 0 to 6 months is an assured count.
5. From month-6 onwards, the actual number of resources and the domain of expertise needed will be mutually decided during project planning meetings. Nevertheless, the projected numbers shown in the table are likely to be followed.
6. The revised requirement count will be communicated to the Account Manager at least one month in advance.
7. The above numbers indicated for 3 years will be used to estimate the total cost of ownership, for the QCBS score.
8. However, IIT Bombay reserves the right to increase the number of resources in a category (domain-level) by one or up to 50%, whenever a need arises, such that the cost does not exceed 15% of the project cost. The rates for these additional resources will be at the same rate for that category.

3. Proposal Requirements

3.1. Vendor Eligibility Criteria

Sr. No.	Eligibility Criteria	Document/ Information Required	Response (file names)
1	The bidder should be a company registered in India under the Companies Act or a Limited Liability Partnership (LLP) with a registered office and operations in India for the last Ten years.	Certificate of Incorporation	E1- <CompanyName>-CI.pdf
2	The bidder should have an office and a development centre in India. The operational presence of an office in the Greater Mumbai Region.	Address proof for the registered company	E2- <CompanyName>-MUM.pdf
3	The bidder should have CMMI-Level 5 OR ISO 9001 OR Security Standards ISO 27001, valid as on the due date of this tender.	Duly signed copy of CMMI/ISO 9001/27001/27002 certificates	E3- <CompanyName>-CERT.pdf

4	The bidder should have independently undertaken resourcing projects with value greater than INR 10 crores for each of the last two years. The company should have a positive net worth.	Relevant purchase orders of the projects started or ongoing in the last Two financial years	E4- <CompanyName>-PO.pdf
5	The bidder shall be a registered company in India with valid GST Registration and PAN allotted by the respective authorities.	GST Registration Certificate and PAN number	E5- <CompanyName>-GST.pdf
6	Bidders should have at least 150 resources in the technology stack mentioned in the resource table in the bidder's employment rolls on a permanent basis.	Number of employees available for HR augmentation in each category	E6- <CompanyName>-EMP.pdf
7	Bidder should have references of at-least three clients for whom similar assignment was handled in the past, with the name, address, designation, contact phone number, email-id etc. of the contact person in such organizations must be furnished with the responses.	Client References	E7- <CompanyName>-REF.pdf
8	Resources provided by bidders should be available whenever required & willing to work on weekends/ overnight as per IIT Bombay's urgent requirements.	Self-declaration	E8- <CompanyName>-SelfDec.pdf
9	The bidder should not have been blacklisted by any department or undertaking of the Government of India or the Government of Maharashtra, or, should not be a vendor/ service provider whose contract was terminated during the past 3 years (FY 2022-23 to 2024-25) by IIT Bombay	Appropriate Self-Declaration from Bidder to this effect on company letterhead, signed by the competent authority	E9- <CompanyName>-SelfDec-BL.pdf

3.2. Documents to be Submitted

Proposal Format

The detailed format is given in Annexure-A. Bidders shall not include any more information than what is requested. **Strict limits to the page sizes indicated must be adhered to.** These will be used for evaluating the quality of the proposal. The total number of pages must not exceed seven in the default font and formatting.

1. About the company (half page)

2. About the resourcing business in Software Development (1 page)
3. Eligibility criteria table
4. Proposed team (Month-1)
 - a. Named resource, qualifications, experience
5. Program management methodology (max 2 pages)
 - a. Sourcing methodology
 - b. Governance
 - c. Review and appraisals
 - d. Proposed SLA
6. Proposed Key Performance Indicators (1 page)
7. Value addition (half a page) to IITB

The proposals pages beyond page limit will not be considered. Supporting documents (Annexures) for Vendor Eligibility Criteria, will have to be kept to the minimum mentioned in the table, and will be in addition to the proposal document. Any additional documentation submitted will not be considered, and will impact the scoring criterion of 'Quality of proposal'.

4. Selection Criteria

The proposals will be evaluated on a Quality-cum-Cost-Based criterion (QCBS), with the following formula:

$$QCBS = 0.7 \frac{Q}{Q_{\max}} + 0.3 \frac{C_{\min}}{C}$$

Q_{\max} is the maximum quality score, and C_{\min} is the minimum total cost.

The quality score will be based on the following criteria:

Quality Criterion	Weight
Quality of proposal	5
Company strengths	15
Program management methodology	30
Proposed resource team	50

The quality score will be determined only by the information requested in the RFP format.

5. Contractual terms and conditions

5.1. Duration

1. The contract is initially for a period of one year from the date commencement.
2. The contract will be reinstated at the end of a year at the same contractual rates on the basis of satisfactory performance, for up to three years (from the start).
3. At the end of three years, the contract may be extended for a further period up to two years, allowing for an increase of a minimum of 3% in the resource rates, and an additional cost-of-living adjustment for wage indexation linked to the prevailing Consumer Price Index.

5.2. Payment Terms

1. The resources deployed will be billed on the basis of person-months per resource.
2. Payments will be made at the end of every quarter based on the actual resources consumed.

5.3. Confidentiality requirements

1. The vendor shall sign a Non-disclosure Agreement (NDA) before the commencement of the program.

5.4. Intellectual property rights

1. Any intellectual property arising from the projects solely belongs to IIT Bombay. The resource or company shall not stake any claim in respect of the intellectual and creative outputs arising from the projects.

5.5. Service Level Terms

A. IIT Bombay Working Hours

The normal working hours of service are Monday to Friday, 9 AM to 6 PM. Institute holiday calendar is published on the website of IIT Bombay, which may be revised from time to time as per Government notices.

- #### B. Project meetings: All meetings with IITB users to be conducted only in the presence of IITB Technical officers, who will be responsible for

- a. explaining the current process, code, data, dependencies, and deployments.
 - b. arranging meetings with end users for requirements gathering
 - c. participation in daily standups and agile development workflow, where they may be the equivalent of a Product Owner.
 - d. Review of APIs and API authorisations
 - e. documentation review
 - f. sign-off on quality testing
 - g. production release management
- C. Resources on Payroll
- All the team members assigned on this contract must be named and on the payroll of the vendor during the contract period.
- D. Upskilling workshops: Annual Training workshops (online or offline) for resources deployed in IIT Bombay (including IIT Bombay staff) must be conducted on a mutually agreed period on relevant topics for each domain of work. The workshop has to be three-to-five days long. Trainer costs will have to be specified in the price bid at the respective line item. Training venues in the campus, if needed, will be arranged by IIT Bombay.
- E. Incident/Issue Reporting
- IIT Bombay will make all efforts to report all incidents/issues on ticketing software as early as possible, and/or through other means of written communication. The issue priority (P1, P2, P3, P4) is defined in the Issue Priority-Resolution table in Section 5.2.
- F. Availability of Resources
- a. Account Manager
 - i. must submit fortnightly status review report
 - ii. must be available for meetings in Design phase, Monthly Review and Bi-annual Resource Planning meetings
 - b. Design phase
 - i. Resource team is required to be present on-site during the requirement gathering and solution designing phase.
 - c. Review meetings
 - i. Daily online standups (of less than 30 mins) between Resources and IIT Bombay team
 - ii. Monthly/fortnightly sprint reviews of the progress and plan with business users
 - d. Quarterly Resource Planning
 - i. IIT Bombay and the Vendor will jointly plan for resource allocation every Quarter depending on the tasks (including open P3 and P4 issues) to be taken up.

- ii. The Client Relationship Manager of the Vendor should be present on-site for bi-annual review meetings
- G. Response Time from the Resources

Response time refers to the maximum time the support team takes to

 - a. acknowledge an issue reported on the issue reporting platform, or through other written communication in situations where the Solution Manager is inaccessible.
 - b. provide a probable immediate/root cause,
 - c. an estimate of the issue resolution time
- H. Availability for the task

This refers to the duration the resources must be available to resolve an issue. See table below for issue specific details.
- I. Issue tickets

All issue related responses must be provided.

 - a. for P1, P2 issues: the root cause analysis
 - b. for P3, P4 issues: Plan of action and time and effort estimate
 - c. Technical documentation of all the updates carried out.
- J. Performance Metric

A fortnightly performance evaluation will be carried out for all the Resources in the project. Performance of a team member will be quantified using rubrics on the following criteria

 - a. Response time
 - b. Availability for task
 - c. Attending review meetings
 - d. On-site availability as per plan
 - e. Quality of solution and documentation
 - f. Adherence to scheduled issue resolution time
 - g. Workplace ethics
- K. Leaves of absence:
 - a. All non-emergency leaves must be approved by the respective IIT Bombay Technical officer overseeing the project. The approval must be obtained at least three times the number of days, prior to the number of days of leave requested.
 - b. In case of absences of 10 working days or more of a resource, Vendor should provide an alternate resource who can take over from the person going on leave without any cost to IIT Bombay.
 - c. In case the AM is on leave for more than a week , an alternate AM must be provided before the current AM proceeds on leave.
- L. Replacement of Resources

The vendor must reasonably ensure that the resources assigned to this

project must be maintained for the entire duration of the contract except in case of resignation, retirement, termination, death or medical incapacity.

M. High priority issues in case of Resource Absence

For incidents/issues of Emergency (P1) or High (P2) priority, the vendor must ensure that the issue is attended by appropriate alternate resources in the event of absence of the named resources.

N. Deficit of service availability

Members of the Vendors team are expected to be available for planned meetings and to act on the issues as per agreed time table, that may be jointly revised by IIT Bombay and the Vendor from time to time. Any deficit in the availability, due to a planned absence, unplanned absence, incompetence or non-cooperation to carry out the tasks as per the Issue Priority-Resolution Matrix given below, will be quantified and recorded as a deficit in availability. This deficit will be adjusted against services rendered as per the planned resource availability or any excess at other times of the year.

O. Project Escalation Matrix

Role	Triggers when
Account Manager (AM)	<ol style="list-style-type: none"> 1. Delay in responding to urgent issues 2. Unavailability of resources assigned on the project 3. Delay in issue resolution 4. Poor service or solution quality
Client Relationship Manager/ Delivery Manager	<ol style="list-style-type: none"> 1. Inability of the vendor's resources to resolve issues in-spite of repeated reminders 2. Inability of the vendor's Account Manager to manage their team and deliverables 3. Milestone based objectives are not met 4. Discussion of deficits in service availability
Chief Executive Officer/ Senior management	<ol style="list-style-type: none"> 1. Issues impacting the business and prestige of IIT Bombay 2. Inability of the Relationship Manager and Account Manager to efficiently handle the entire project team

5.6. NIT Document: The terms and conditions given in this document (Technical Specification) supersedes any similar condition appearing in the NIT document. Additionally, the following clauses of the NIT document are not applicable for this RFP.

5.6.1. Section 2, Clause 1.10, on warranty

5.6.2. Section 3, Clause 10, Penalty/Liquidated Damages

5.6.3. Section 3, Clause 12, SUPERVISION OF ERECTION AND COMMISSIONING

5.7. Provision of Infrastructure. IIT Bombay will provide necessary software and hardware infrastructure to the resources deployed as part of this contract.

6. Issue Priority and Resolution Matrix

Severity	Generic definition	Responsible	Response Time	Availability for task
P1: Emergency	Production Incident within the Service that severely impacts the Customer's server, causing it to cease from operating, or because of which Customer's server is completely down or not functioning, or that results in a loss of production data and no work around exists.	Technical Manager	30 minutes	24x7
P2: High	P2 is a major Incident within the Service where the Customer's system is functioning but in a reduced capacity, or the Incident is causing significant impact to portions of the Customer's business operations and productivity, or the Software application is exposed to potential loss or interruption of service.	All relevant	3 hours	Within 3 hours of the incident.
P3: Medium	P3 is a medium-to-low impact Incident that affects certain partial and/or non-critical functions of a Customer's Server, or that impairs some operations but allows Customer's operations to continue to function. Incidents for which there is limited or no loss or functionality or impact to Customer's operation and for which there is an easy workaround qualify as P3.	All relevant	2 working days	IIT Bombay Working hours

Severity	Generic definition	Responsible	Response Time	Availability for task
P4: Low	P4 is a general usage question or issue that may be minor or cosmetic in nature or documentation related, and may include improvement requests, but the Service works without interruption.	All relevant	4 working days	IIT Bombay Working hours

7. Service Level for Resources

The Vendor shall ensure replacement of resources in a time bound manner to maintain service delivery quality and will be bound by the following SLAs

Service Level	Description	Response Time	Resolution Time
Entry Level Resource	Software Developer, QA Engineer & UX/UI Developer	1 business day	30 days
Mid Level Resource	Senior Developer, Senior UX/UI Designer, Senior Data Engineer, Senior QA Engineer	1 business day	20 business days
Lead / Manager Level	Technical Manager, DevSecOps Lead	1 business day	30 days
Replacement for non performance	Any resource who is non-performant will be notified in a fortnightly review. Two consecutive non-performance will result in a notice being served followed by a replacement request.	1 business day	30 business days

7.1. Compliance Metrics

- 7.1.1. Backout Rate: Vendor to maintain Backout Rate below 10% of selected candidates
- 7.1.2. Attrition Rate: Vendor to maintain attrition below 15% over a 12-month period.
- 7.1.3. Background Verification: 100% compliance with background verification and reference checks. Report of BG to be submitted to IITB within 21 days of joining.

7.2. Escalation Matrix

- 7.2.1. Level 1: Vendor SPOC - Response within 12 hours

- 7.2.2. Level 2: Account Manager – Response within 24 hours
- 7.2.3. Level 3: Vendor Senior Management – Resolution within 3 days
- 7.2.4. Level 4: Contract Termination Consideration

8. Default Clause

8.1. Events of Default

The following shall constitute a Vendor default:

- 8.1.1. Failure to meet SLA commitments consistently (three instances in a rolling three-month period).
- 8.1.2. Unfilled positions exceeding 25% of total requested roles in a given quarter.
- 8.1.3. Providing unqualified resources that fail background verification or do not meet agreed skill criteria.
- 8.1.4. Non-compliance with contractual obligations, including confidentiality, data protection, and legal/regulatory requirements.

8.2. Remedies for Default

- 8.2.1. Written Warning: Issued for the first default with a corrective action plan required.
- 8.2.2. Financial Penalty: For repeated breaches (detailed in the penalty clause below).
- 8.2.3. Contract Termination: If three breaches occur in a six-month period, the client reserves the right to terminate the agreement with a 30-day notice.

9. Penalty Clause

To ensure vendor accountability, the following penalties shall apply for SLA breaches:

Violation	Penalty
Delayed fulfilment of a position beyond agreed SLA timelines	5% deduction from the monthly invoice per delayed position

Resource attrition beyond specified limit	20 person days, beyond the regular overlap period, of the replaced resource will be credited to IIT Bombay's account
Failure to replace a non-performing resource within SLA	10% deduction from the invoice per unfilled role per week of delay
Background check failure of a resource after onboarding	Immediate replacement at vendor's cost, plus 5% penalty
Non-compliance with legal & confidentiality obligations	Immediate termination and legal recourse

The overall penalty under all the provisions of the contract shall not exceed 10% of contract value.

10. Price bid format as seen in the e-tendering portal

Items list as seen in the e-tendering portal

Line Number	Description	Variant	Lot	Item Type	Product ID	Product Category	Product Category Description	Required Quantity	Submitted Quantity	Unit	Price	Currency
0001	T&M services for Software Development		<input checked="" type="checkbox"/>	Outline	70006	Services		1	1	AU		INR
0001.AA	Software Developer			Service	70006	Services		246	246	EA	0.00	INR
0001.AB	QA Engineer			Service	70006	Services		82	82	EA	0.00	INR
0001.AC	UX/UI Designer			Service	70006	Services		82	82	EA	0.00	INR
0001.AD	Senior Developer			Service	70006	Services		83	83	EA	0.00	INR
0001.AE	Senior UX/UI Designer			Service	70006	Services		42	42	EA	0.00	INR
0001.AF	Senior Data Engineer			Service	70006	Services		42	42	EA	0.00	INR
0001.AG	Senior QA Engineer			Service	70006	Services		41	41	EA	0.00	INR
0001.AH	Technical Manager			Service	70006	Services		42	42	EA	0.00	INR
0001.AJ	DevSecOps Lead			Service	70006	Services		36	36	EA	0.00	INR
0001.AK	Account Manager			Service	70006	Services		22	22	EA	0.00	INR
0002	Annual Upskilling workshops		<input checked="" type="checkbox"/>	Outline	70006	Services		1	1	AU		INR
0002.AA	Year 1			Service	70006	Services		1	1	EA	0.00	INR
0002.AB	Year 2			Service	70006	Services		1	1	EA	0.00	INR
0002.AC	Year 3			Service	70006	Services		1	1	EA	0.00	INR
0003	Performance Review Meetings		<input checked="" type="checkbox"/>	Outline	70006	Services		1	1	AU		INR
0003.AA	Year 1 - 1			Service	70006	Services		1	1	EA	0.00	INR
0003.AB	Year 1 - 2			Service	70006	Services		1	1	EA	0.00	INR
0003.AC	Year 2 - 1			Service	70006	Services		1	1	EA	0.00	INR
0003.AD	Year 2 - 2			Service	70006	Services		1	1	EA	0.00	INR
0003.AE	Year 3 - 1			Service	70006	Services		1	1	EA	0.00	INR
0003.AF	Year 3 - 2			Service	70006	Services		1	1	EA	0.00	INR

The bidder has to enter values in the "Amount" column under the "Conditions" tab.

RFx Information Items Conditions Summary Tracking							
Conditions Overview							
Add Conditions to All Items							
Add Condition Scales Copy Clipboard Paste Clipboard Delete Clipboard Remove							
Level	Condition Type	Scales	Amount	Currency	Price per	Price Unit	
Header							
Item 2 - Software Developer							
•	Price(Cont/Bid)-D&I		0.00	Indian Rupee	▼	1 EA	
Item 3 - QA Engineer							
•	Price(Cont/Bid)-D&I		0.00	Indian Rupee	▼	1 EA	
Item 4 - UX/UI Designer							
•	Price(Cont/Bid)-D&I		0.00	Indian Rupee	▼	1 EA	
Item 5 - Senior Developer							
•	Price(Cont/Bid)-D&I		0.00	Indian Rupee	▼	1 EA	
Item 6 - Senior UX/UI Designer							
•	Price(Cont/Bid)-D&I		0.00	Indian Rupee	▼	1 EA	
Item 7 - Senior Data Engineer							
•	Price(Cont/Bid)-D&I		0.00	Indian Rupee	▼	1 EA	
Item 8 - Senior QA Engineer							
•	Price(Cont/Bid)-D&I		0.00	Indian Rupee	▼	1 EA	
Item 9 - Technical Manager							
•	Price(Cont/Bid)-D&I		0.00	Indian Rupee	▼	1 EA	
Item 10 - DevSecOps Lead							
•	Price(Cont/Bid)-D&I		0.00	Indian Rupee	▼	1 EA	
Item 11 - Account Manager							
•	Price(Cont/Bid)-D&I		0.00	Indian Rupee	▼	1 EA	
Item 13 - Year 1							
•	Price(Cont/Bid)-D&I		0.00	Indian Rupee	▼	1 EA	
Item 14 - Year 2							

RFx Information Items Conditions Summary Tracking							
Add Conditions to All Items							
Add Condition Scales Copy Clipboard Paste Clipboard Delete Clipboard Remove							
Level	Condition Type	Scales	Amount	Currency	Price per	Price Unit	
Item 6 - Senior UX/UI Designer							
•	Price(Cont/Bid)-D&I		0.00	Indian Rupee	▼	1 EA	
Item 7 - Senior Data Engineer							
•	Price(Cont/Bid)-D&I		0.00	Indian Rupee	▼	1 EA	
Item 8 - Senior QA Engineer							
•	Price(Cont/Bid)-D&I		0.00	Indian Rupee	▼	1 EA	
Item 9 - Technical Manager							
•	Price(Cont/Bid)-D&I		0.00	Indian Rupee	▼	1 EA	
Item 10 - DevSecOps Lead							
•	Price(Cont/Bid)-D&I		0.00	Indian Rupee	▼	1 EA	
Item 11 - Account Manager							
•	Price(Cont/Bid)-D&I		0.00	Indian Rupee	▼	1 EA	
Item 13 - Year 1							
•	Price(Cont/Bid)-D&I		0.00	Indian Rupee	▼	1 EA	
Item 14 - Year 2							
•	Price(Cont/Bid)-D&I		0.00	Indian Rupee	▼	1 EA	
Item 15 - Year 3							
•	Price(Cont/Bid)-D&I		0.00	Indian Rupee	▼	1 EA	
Item 17 - Year 1 - 1							
•	Price(Cont/Bid)-D&I		0.00	Indian Rupee	▼	1 EA	
Item 18 - Year 1 - 2							
•	Price(Cont/Bid)-D&I		0.00	Indian Rupee	▼	1 EA	
Item 19 - Year 2 - 1							
•	Price(Cont/Bid)-D&I		0.00	Indian Rupee	▼	1 EA	
Item 20 - Year 2 - 2							
•	Price(Cont/Bid)-D&I		0.00	Indian Rupee	▼	1 EA	
Item 21 - Year 3 - 1							
•	Price(Cont/Bid)-D&I		0.00	Indian Rupee	▼	1 EA	
Item 22 - Year 3 - 2							
•	Price(Cont/Bid)-D&I		0.00	Indian Rupee	▼	1 EA	

The bidder has to enter the Tax code for each line (total of 3 lines of tax codes in this case) under the "Items" tab by clicking on the "Details" button.

Details for Item 0001 T&M services for Software Development

Item Data | Notes and Attachments

▼ Basic Data

Identification

* Configurable Item Number: 0001

Control Key: Outline (statistical)

Item Type: Outline

Product Category: 70006 Services

Product ID:

Description: T&M services for Software Development

Item Variant Description: Original Item

Lot:

Further Properties

Supplier Product Number:

GST Information Correction Needed

HSN/SAC Code:

Vendor HSN/SAC Code:

Tax Code:

Currency: Indian Rupee

Required Quantity: 1 AU Activity unit

Submitted Quantity: 1 AU Activity unit

Search: Tax Code

Tax Code	Description	Tax Rate
G0	Input Gst@0%	0.000
N1	Input-Non deduct. GST@5%-Intra-state(CGST+SGST)	5.000
N2	Input-Non deduct. GST@5%-Inter-state(IGST)	5.000
N3	Input-Non deduct. GST@12%-Intra-state(CGST+SGST)	12.000
N4	Input-Non deduct. GST@12%-Inter-state(IGST)	12.000
N5	Input-Non deduct. GST@18%-Intra-state(CGST+SGST)	18.000
N6	Input-Non deduct. GST@18%-Inter-state(IGST)	18.000
N7	Input-Non deduct. GST@28%-Intra-state(CGST+SGST)	28.000
N8	Input-Non deduct. GST@28%-Inter-state(IGST)	28.000

11. Annexures and Formats to be submitted

Only the applicable Annexures need to be filled, signed and attached in the bid.

Annexures
RFP: Annexure-A
NIT ANNEXURE I - Bidder's Information
ANNEXURE II - QUESTIONNAIRE
ANNEXURE III – CERTIFICATE OF COMPLIANCE
ANNEXURE IV – DECLARATION OF LOCAL CONTENT
ANNEXURE VI - BID SECURITY DECLARATION
Performance Bank Guarantee
Previous Supply Order Details
Integrity Pact

X ----- END ----- X